Northwest Housing Alternatives (NHA) creates opportunity through housing for seniors, families, and/or individuals with special needs. A critical contribution of housing stability is maximized through services and resources provided by the Resident Services (RS) Program. The RS Program offers a menu of services contributing to self-sufficiency with RS coordinators acting as liaisons between residents and fulfillment of resident needs, either through direct assistance or a referral to a partner in the community.

WHO ARE THE PARTICIPANTS?

16 Family Properties
16 Senior Properties

Average Household Income of $16,155

Veterans 12%
Disabled 29%
Experienced Homelessness 49%
Female 56%
62+ 49%
Nonwhite 25%

RESULTS

63 financial education enrollment.
$69,190 in utility assistance.
274 lease violations responses.
1,975 food resources provided.
962 requests for medical needs.

38% are able to stretch their money further.
65% are aware of available resources.
57% feel confident in staying housed.
41% experience food insecurity.
29% manage their health better.

93% of residents reported that they found the resident services program either 'helpful' or 'very helpful'.

Make me feel more secure in my environment. Now I know where I can go if I am looking for help to meet the needs I have.

Helped me better myself, have nice things, get my health back and appreciate life so much better.

My husband's illness and passing was made easier.